

ISCARE REPAIR WARRANTY

Inertial Sensing provides the five year “isCare repair warranty” program for all new survey instruments valid from the date of purchase. This applies to instruments purchased either directly from Inertial Sensing or through an authorized Inertial Sensing distributor.

Under this warranty a tool that is damaged or destroyed will be repaired as long as evidence can be provided to Inertial Sensing, typically a part or parts of the tool bearing the serial number. The maximum cost of repair is limited depending on the type of tool.

Instrument Type	Max repair cost year 1-3	Max repair cost year 4-5
NorthFinder	80,000 SEK	100,000 SEK
TwinGyro	70,000 SEK	90,000 SEK
isGyro	60,000 SEK	80,000 SEK
SlimGyro	50,000 SEK	60,000 SEK
isCompass	30,000 SEK	40,000 SEK

For a gyro system the warranty applies to the instrument unit and one battery unit, for an isCompass the warranty applies to the main instrument unit including the battery pressure compartment.

The isCare repair warranty program does not cover:

- Instruments purchased from other than Inertial Sensing or an authorized distributor
- Instruments purchased in used condition from any source, including Inertial Sensing and its authorized distributors
- Lost instruments that cannot be assessed and repaired
- Non-instrument and 3rd party parts, including transport cases, field PCs, running gear, etc
- Freight, import/export duties and fees, and other shipping associated costs

After a period of five years from purchase date Inertial Sensing will continue to repair a damaged instrument, but according to the full service & maintenance price list. Five years after purchase date, Inertial Sensing also reserves the right to call a system that is excessively damaged “beyond economic repair”.

Instruments will be repaired using parts suitable to restoring the instrument to at least its level of service at the time of damage.

This repair warranty is subject to change due to any unexpected and considerable changes in 3rd party supplier costs. Any such changes will be effective first after having been communicated to the distributors.

The new isCare repair warranty is also valid for all tools previously purchased from Inertial Sensing or through its authorized distributors, under the conditions stated above.